

## **ACRONYMS**

**ACD** – Automatic Call Distributor

**ADA** – Americans with Disabilities Act

**ALEC** – Alternative Local Exchange Carrier

**ALI** – Automatic Location Identification

**AMPS** – Advanced Mobile Phone Service

**ANI** – Automatic Number Identification

**AOA** – Angle of Arrival

**CAD** – Computer Aided Dispatch

**CALNENA** – California Chapter of the National Emergency Number Association (NENA)

**CAMA** – Centralized Automatic Message Accounting

**CAS** – Call Associated Signalling

**CDMA** – Code Division Multiple Access

**CHP** – California Highway Patrol

**CLC** – Competitive Local Exchange Carrier

**CLEC** – Competitive Local Exchange Carrier

**CMRS** – Commercial Mobile Radio Services

**COAM** – Customer Owned and Maintained

**CPE** – Customer Premise Equipment

**CPUC** – California Public Utilities Commission

**CRT** – Cathode Ray Tube

**CTN** – Caller's Telephone Number

**DDD** – Direct Distance Dialing

**DMS** – Data Management Systems

**DNCF** – Directory Number Call Forwarding

**EAS** – Extended Area Service

**EMF** – Enhanced Multi-Frequency

**EMS** – Emergency Medical Services

**ESN** – Emergency Service Number

**ESRD** – Emergency Services Routing Digits

**ESRK** – Emergency Services Routing Key

**ESS** – Electronic Switching System

**ESZ** – Emergency Services Zone

**FEX** – Foreign Exchange Service

**GPS** – Global Positioning System

**GSM** – Global Standard Metric

**ILEC** – Incumbent Local Exchange Carrier

**INP** – Interim Number Portability

**JPA** – Joint Powers Agreement

**KTS** – Key Telephone System

**MIN** – Mobile Identification Number

**MSAG** – Master Street Address Guide

**MSC** – Mobile Switching Center

**NCAS** – Non-Call Associated Signalling

**NENA** – National Emergency Number Association

**NPA** – Numbering Plan Area

**OAI** – Open Access Interconnect

**P.01** – Poisson Grade of Service

**P-ANI** – Pseudo Automatic Location Identification

**PABX** – Private Automatic Branch eXchange

**PBX** – See PABX

**PCS** – Personal Communications System

**PDE** – Position Determining Element

**PSAP** – Public Safety Answering Point

**PSTN** – Public Switched Telephone Network

**SS7** – Signalling System Seven

**TDD/TTY** – Telecommunications Device for the Deaf and Telecommunications Type

**TDMA** – Time Division Multiple Access

**TDOA** – Time Difference of Arrival

**WSP** – Wireless Service Provider

**ZUM** – Zone Usage Measurement